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19<sup>th</sup> February 2016

Dear Sir/Madam

**GARIOCH AREA BUS FORUM MEETING**

I wish to inform you of the next meeting of the Garioch Area Bus Forum, which will be held as follows:

**7.30 pm – 9.00 pm on Monday 14<sup>th</sup> March 2016.  
Westhill Academy, Staff Room.**

I enclose an Agenda along with relevant background papers from the previous meeting held on 1st October 2015. Should you require transport to/from the Forum meeting, please contact Stuart Copland (Tel 01224 664784) by noon on Monday 7<sup>th</sup> March 2016.

Yours faithfully

*Susan Watt.*

**Susan Watt  
Senior Transport Officer  
Local Services**

**If you have difficulties reading the text on this document  
contact Susan Watt on (01224) 664584**



# GARIOCH AREA BUS FORUM

Westhill Academy, Staff Room  
Monday 14<sup>th</sup> March 2016  
7.30pm – 9.00pm

## AGENDA

1. Welcome and Introduction
2. Minutes of Meeting on 1st October 2015
3. Matters arising from the Minutes
4. Stagecoach Bluebird: Update
5. Aberdeenshire Council: Update
6. Bus Service Requests/Development
7. Public Transport Infrastructure/Information
8. Bus Service Discussion
  - *Insch, Oyne and Pitcaple areas*
  - *Inverurie Area*
  - *Kemnay Area*
  - *Westhill, Skene and Echt Areas*
  - *Newmachar, Blackburn and Kintore Areas*
  - *Other Areas*
9. A.O.B.
10. Next Meeting



## **GARIOCH AREA BUS FORUM**

**MINUTES OF MEETING ON THURSDAY 1 OCTOBER 2015**

**FRIENDSHIP ROOM, KEMNAY VILLAGE HALL, KEMNAY**

### **In Attendance**

**Councillor F. Hood (Aberdeenshire Council) (Chair)**  
Councillor M. Ford (Aberdeenshire Council)  
Councillor S. Lonchay (Aberdeenshire Council)  
Pam Young (Newmachar Community Council)  
Ian Young (Newmachar Community Council)  
Fiona Duncan (Newmachar Community Council)  
Raymond Swaffield (Westhill and Elrick Community Council)  
Mary Murray (Bennachie Community Council)  
Sheila Gray (Kintore Community Council)  
Ann Marston (Kintore Community Council)  
Sandra Coutts (Fintray and Kinellar Community Council)  
John McGregor (Blackburn Resident and Bus User)  
Margaret McGregor (Blackburn Resident and Bus User)  
Ian Kerr (Insch Resident and Bus User)  
Aileen Swaffield (Westhill Resident and Bus User)  
Shonagh Donachie (Kemnay Resident and Bus User)  
Helen Adair (Kemnay Resident and Bus User)  
Doreen Abel (Kemnay Resident and Bus User)  
Martin Thomson (Kemnay Resident and Bus User)  
Ann Robertson (Kemnay Resident and Bus User)  
Iain Black (Kemnay Resident and Bus User)  
Sandra Barron (Kemnay Resident and Bus User)  
Craig Hudghton (Kemnay Resident and Bus User)  
Alice Downie (Kemnay Resident and Bus User)  
Brian Gedge (Kemnay Resident and Bus User)  
Gina Ford (Fintray Resident and Bus User)  
John McLauchlan (Kintore Resident and Bus User)  
Evie Gray (Monymusk Resident and Bus User)  
Steve Walker (Managing Director, Stagecoach North Scotland)  
Neil Stewart (Principal Officer, Aberdeenshire Council)  
Susan Watt (Senior Transport Officer, Aberdeenshire Council)

### **Apologies**

Councillor I. Walker (Aberdeenshire Council)  
Lorraine Morrice (Insch Resident and Bus User)  
Neil Pearce (Bus User)

#### **1. Welcome and Introduction**

Councillor Hood welcomed everyone to the meeting and introductions were given.

#### **2. Minutes of Meeting on 29<sup>th</sup> April 2015**

The minutes were approved

### **3. Matters arising from the Minutes**

Neil Stewart provided the following update on behalf of Aberdeenshire Council:

- 3.1 In response to the complaint regarding the 'bumbar' being installed too high in the shelter on Aquithie Road (Kemnay), he confirmed that the seating has now been lowered.
- 3.2 He confirmed that similar action had been taken with regard to the seating in the new shelter at Northern Road (Kintore).
- 3.3 In response to the query as to why a redundant bus shelter is still located on South Road (Insch) at the old mart, coupled with a request to relocate the facility to Golf Road (outside Foudland Court), he confirmed that this was an old type shelter, which has now been removed and discarded. He advised that a site has been identified outside Foudland Court for a new 2 bay shelter, provision of which is currently going through the consultation process.
- 3.4 The concrete bus shelter located at High Street (Insch) has been cleaned, and discussions will be held with colleagues in Property to ascertain ownership before repair work can commence.

It was claimed from 'the floor' that the roof is now in a worse state of disrepair.

- 3.5 In response to a claim regarding buses being unable to safely access the bus stop at High Street (Insch), next to Costcutter, due to parked vehicles, he confirmed that funding has been made available through Nestrans (North East Scotland Transport Partnership) to improve bus stop markings and this would be included in the works.

It was raised from the floor that vehicles continue to park at the bus stop.

Councillor Hood confirmed that he would raise this with Police Scotland.

- 3.6 He apologised for the Council produced Service 416 (Rhynie – Inverurie) timetable leaflet being inaccurate and confirmed that this has now been replaced by a revised Stagecoach Bluebird leaflet.
- 3.7 In response to the request for journeys on Service 416 (Rhynie – Inverurie) to be re-timed, to prevent them operating through Insch at similar times to Service 41 (previously 306) (Insch – Inveruire), he confirmed that the return journey has been re-timed accordingly.
- 3.8 In response to the repeated request for Service 420 (Aberdeen – Kemnay) to revert to operation via Blackburn bypass (A96), instead of the village itself, he confirmed that no changes are currently planned as the service provides the only direct route between Blackburn and the Great Northern Road/Berryden Road areas of Aberdeen.

Steve Walker provided the following update on behalf of Stagecoach Bluebird:

- 3.9 In response to the repeated request for Service X17 (Aberdeen – Westhill) to be re-routed to serve Hilltop Turning Circle at the top of Westhill Drive, he confirmed that the new Service 16 (Westhill Town Service) was introduced on 17 August 2015, serving Hilltop Turning Circle and connecting with Service X17 at the Westhill Interchange.
- 3.10 In response to the request for northbound journeys on Service 35 (Aberdeen – Banff – Elgin) to revert to operation via Union Terrace, in particular for those returning home from HM Theatre (HMT) in Aberdeen, he confirmed that the introduction of Service 35A (Aberdeen – Oldmeldrum/Elgin) provides an approximate half-hourly daytime service via Union Terrace, HMT and Great Northern Road.

He advised that the company is currently working with HMT to allow those attending the theatre to pre-book a seat on a dedicated bus departing after the performance. People can book at the same time as they order tickets for a performance and the arrangement is partly funded by HMT Grants.

- 3.11 He confirmed that the PA system at Union Square is no longer operational. However, he advised that a Customer Adviser patrols the stances, providing information to passengers. He added that the introduction of Real Time Passenger Information will provide accurate up-to-date departure details on the large display screens.

Councillor Hood queried how passengers are advised when buses need to leave from a different stance that is normally the case.

Steve Walker confirmed that the Customer Adviser and/or the relevant driver should be keeping passengers informed, and the company is currently taking steps to improve this procedure. He also confirmed that there are insufficient stances to cater for the volume of services utilising the Bus Station, particularly at peak times.

- 3.12 In response to the claim regarding incorrect service information displayed on the electronic screens at Union Square Bus Station, resulting in passengers standing at the wrong stances, he confirmed that following an investigation found that the information displayed on the screens is indeed correct.
- 3.13 In response to the query as to when the A96 Park and Ride facility will be in operation, he confirmed that this was an Aberdeen City Council project and should be completed by 2016/2017.
- 3.14 In response to the request for the evening journeys to be withdrawn from Prospect Road (Westhill), he confirmed that the revised services which were introduced on 17 August 2015 are being monitored and will be reviewed in due course.
- 3.15 In response to the claim regarding a driver of the 1625 hours ex Aberdeen – Westhill on 22 April 2015, not allowing a wheelchair passenger to board the vehicle after its doors had been closed before departure from Union Square Bus Station, coupled with the claim that the driver was very rude, he confirmed that following an investigation the driver had been subject to the company's disciplinary procedures.

3.16 In response to the repeated claim regarding the frequent late operation and non-running of the 0653 hours ex Alford – Kemnay (Monday to Friday), he confirmed that following an investigation the bus operated on time. He asked that dates and times be provided.

3.17 In response to the request for the early morning journey on Service X20 to arrive in Aberdeen earlier than the current time of 0656 hours, to connect with southbound rail services, he confirmed that this would be considered at the next service review.

It was confirmed from 'the floor' that the bus would need to arrive no later than 0645 hours.

3.18 In response to the repeated request for Stagecoach Bluebird to consider the possibility of re-routing one of the 3 buses per hour to operate via School Road (Kintore), instead of Hall Forest Avenue, he confirmed that 1 bus per hour now operates via School Road, this being implemented on 17 August 2015.

This was well received from 'the floor'.

#### **4. Stagecoach Bluebird Update**

Steve Walker provided the following update:

4.1 Following the procurement exercise undertaken by Aberdeenshire Council, which resulted in the company acquiring additional contracts, the associated services were integrated into the network without any significant disruption to other services, on 17 August 2015.

4.2 Due to the downturn in the North East economy there has been a significant decrease in passengers using the company's services. As a consequence the company is currently reviewing its commercial services with a view to tailoring them more closely with demand, particularly at peak times.

Councillor Hood asked that passengers be fully informed well in advance of implementation of these service revisions.

4.3 Service 235 (Oldmeldrum – Dyce)

The service will be withdrawn with effect from 14 December 2015 due to very low passenger numbers. The local community council has been informed.

Councillor Ford asked the company to investigate the possibility of maintaining a link between the Newmachar/Kingseat area and Dyce, utilising existing resources.

Steve Walker confirmed that this would be investigated.



## **5. Aberdeenshire Council Update**

Neil Stewart provided the following update:

### **5.1 Passenger Transport Review and Procurement**

Following the Aberdeenshire Council Passenger Transport Review, Local Bus service contracts were subject to tendering, with an implementation date of 17 August 2015. He highlighted the major changes as follows:

#### **i) Service X18 (Aberdeen – Elrick – Alford)**

Following the award of contract, the approximate two hourly contracted service between Aberdeen and Alford was enhanced by Stagecoach Bluebird to provide an hourly service from Alford and a 20 minute frequency between Elrick and Aberdeen (Monday to Saturday) via Wellgrove Road and Old Skene Road in Westhill, and Kingswells Park and Ride. Within Aberdeen, the service operates via Lang Stracht and Westburn Road (for Aberdeen Royal Infirmary).

#### **ii) Service 218 (Aberdeen – Westhill)**

Following the award of contract, Stagecoach Bluebird covered the Aberdeen – Westhill section with Service X18 above, whilst the company also introduced a Westhill town service (Service 16) covering Hillside Road and Hilltop Turning Circle.

#### **iii) Service 248 (New Byth – Inverurie)**

Requests have been received for the Monday only shopper service to operate on a Thursday instead. This is currently being considered by the Council.

(Subsequent to the meeting, the service will operate on a Thursday with effect from 14 December 2015).

#### **iv) Service 308 (Aberchirder – Rothienorman – Inverurie)**

On the basis of passenger demand, the last 2 weekday journeys (1750 hours ex Auchterless and 1825 hours ex Inverurie) were withdrawn from the Council's tender specification. However, Bain's Coaches decided to continue to operate the service commercially with effect from 17 August 2015, as per the existing timetable.

### **5.2 Bus Passenger Satisfaction Survey**

Neil Stewart advised that the annual survey of bus users in Aberdeenshire was undertaken in spring 2015, comprising of 600 on-street surveys, where passengers were asked questions about various aspects of bus travel, including reliability, cost of travel, information, conditions of buses and shelters and also the conduct of staff.

He confirmed that the principal finding of this year's survey is that Aberdeenshire bus users showed increased levels of satisfaction with the overall service and the vast majority of specific aspects of bus service delivery.

The overall positive satisfaction across all 20 service delivery areas was 91%, with positive satisfaction increasing by over 5% in 7 categories, namely Service reliability (11%); Frequency (9%); Length of time waited for a bus (9%); Information on bus (9%); Condition of vehicles (9%); Directness of route (9%), and Smoothness of ride (8%).

The only noteworthy decreases in positive satisfaction levels were relating to Value for money (-8%) and finding a ticket suited to the journey (-7%). He expressed some surprise with these findings as bus fares had not increased above inflation and in some cases had even been reduced. In addition, Stagecoach Bluebird provide a comprehensive range of ticket types to suit various categories of passenger and full details are well publicised by the company.

When a comparison of the Aberdeenshire survey was made with a national survey carried out by Transport Scotland, Aberdeenshire scored higher than the national average in all 7 categories including positive satisfaction with bus fare levels (19% higher than that for Scotland as a whole).

A comparison was also undertaken with benchmark English rural County authorities (Northumberland, Devon, Norfolk, Nottinghamshire, Gloucestershire and Suffolk) covered by the 2015 Transport Focus Bus Passenger Survey. Positive satisfaction levels in Aberdeenshire exceeded the average for the above rural County authorities in 13 of the 17 categories, the only notable exception being length of time waited for a bus (-7%). It is encouraging that Aberdeenshire levels were 10% higher or more in: value for money; information at bus stops; personal safety at bus stops; information inside the bus; comfort of seats; and, smoothness of ride, categories.

Should anyone wish to see a copy of the Bus Passenger Satisfaction Survey report, please contact [susan.m.watt@aberdeenshire.gov.uk](mailto:susan.m.watt@aberdeenshire.gov.uk).

- 5.3 Neil Stewart reported that Grasshopper, the multi-operator bus pass for the North East of Scotland, is now generating over 5000 passenger trips per month and it has been extended to cover all of the North East of Scotland with an expanded range of ticket types. Additional zones have been incorporated with both weekly and daily passes available in each area.

## **5. Bus Service Requests/Development**

Neil Stewart referred to the papers circulated, detailing pending and fulfilled service requests in the Garioch area, and provided the following update:

- 5.1 The request for northbound journeys to operate via Union Terrace was fulfilled commercially in the inter-peak with the introduction of Service 35A (Aberdeen – Oldmeldrum) by Stagecoach Bluebird with effect from 20 April 2015.
- 5.2 The request to re-route one bus every hour within Kintore to serve School Road, was fulfilled commercially in the inter peak with the re-routing of Service 37 (Aberdeen – Inverurie), with effect from 17 August 2015.
- 5.3 The request to re-time the return journey on Service 416 (Rhyndrie – Inverurie) to operate in between the hourly Service 41 (Insch – Inverurie) at Insch was fulfilled with effect from 17 August 2015.

- 5.4 The request for Service X17 (Aberdeen – Westhill) to be re-routed to serve Hilltop Turning Circle has not been fulfilled per se, but the introduction of Service 16 (Westhill Town Service) by Stagecoach Bluebird (see 5.1 ii) above) on a commercial basis, with effect from 17 August 15, allows connections between the two services at Westhill Interchange.
- 5.5 The request for additional journeys to operate between Alford and Aberdeen on Sundays has been ruled out by Stagecoach Bluebird as it is not considered to be commercially viable.

6. **Public Transport Infrastructure / Information**

Neil Stewart asked if there were any requests to be put forward for consideration in 2015/2016.

- 6.1 Claim that the roof on the new bus shelter located on Northern Road (Kintore) is not long enough to provide sufficient protection for passengers.

Neil Stewart confirmed that this would be investigated.

- 6.2 Repeated claim regarding buses being unable to safely access the bus stop at Northern Road (Kintore), opposite the Co-operative store, due to parked vehicles.

Neil Stewart confirmed that this would be investigated.

- 6.3 Claim that the timetable publicity at the bus stops on Hall Forest Road (Kintore) does not match the Stagecoach Bluebird timetable leaflet.

Susan Watt confirmed that this would be investigated.

7. **Service X20/420 (Aberdeen - Kemnay/Alford)**

- 7.1 Repeated concerns raised regarding connections not being maintained at Kemnay with other services, resulting in passengers missing their services for onward travel.

Steve Walker confirmed that this would be investigated.

- 7.2 Request for the 0705 hours ex Alford –Aberdeen (Monday to Friday) to revert to departing at 0653 hours, arriving in Monymusk at 0708 hours, as was the case prior to the 17 August 2015 revision, as students were arriving late at schools and colleges.

Steve Walker confirmed that this would be considered in the next service review.

- 7.3 Claim regarding frequent late running of the 1415 hours ex Aberdeen – Kemnay (Monday to Friday).

Steve Walker confirmed that whilst this would be investigated it would be helpful if dates and times can be provided in the future.

- 7.4 Request for the provision of more “through journeys” between Alford and Aberdeen via Monymusk.

Steve Walker confirmed that this would be considered in the next service review, in consultation with Aberdeenshire Council.

- 7.5 Repeated request for the service to omit Blackburn.

Susan Watt confirmed the Council would continue to monitor the service, highlighting that 8 passengers per day are currently utilising the service to/from Blackburn.

Councillor Ford confirmed that the re-routing was requested following the re-routing of Service 37 (Aberdeen – Blackburn – Inverurie) to operate via Aberdeen Royal Infirmary instead of Great Northern Road/Berryden Road.

- 7.6 Claim regarding frequent late running of the service, in particular during the p.m. peak period from Union Square Bus Station, highlighting the 1645 hours departure. A report on this matter was provided by Iain Black, who pointed out that the bus usually leaves on time but steadily gets later and later along the route.

Steve Walker confirmed that the report states that buses depart on average 1-2 minutes late from Aberdeen, with more than 10 minutes recorded on 3 occasions. He highlighted the issue of traffic congestion within Aberdeen and the need to address congestion and improve traffic management, including further bus priority measures, to enable bus companies to improve service reliability within Aberdeen City. He mentioned the fact that it is quite common for buses to take up to 10 minutes simply to exit Union Square Bus Station.

- 7.7 Claim regarding poor quality and various types of vehicles being allocated to the corridor.

Steve Walker confirmed that the double deck vehicles are being phased out, however coaches are required to cover journeys operating to and from Alford Academy. He confirmed that most journeys should be operated by low floor buses.

- 7.8 Claim that the running time of the 0642 hours ex Kemnay – Aberdeen (Monday to Friday) is too generous on Fridays and non-school days, resulting in the bus having to wait at various stops in order to adhere to the timetable.

Steve Walker highlighted the difficulty of predicting journey times, due to variable traffic congestion in City of Aberdeen. He also explained that the company has to provide timing points every 15 minutes and has to be careful not to underestimate running times, as they could be summoned to a public enquiry by the Traffic Commissioner if more than 5% of journeys operate more than a minute early or more than 5 minutes late.

- 7.9 Request for the service to no longer serve Bremner Way (Kemnay) to improve journey times.

Steve Walker pointed out that there is significant demand from that area.

It was suggested that the Kemnay Newsletter be used to gauge opinions on this request.

**8. Service 35/35A (Aberdeen – Oldmeldrum/Banff – Elgin)**

- 8.1 Request for the service to revert to operation via Riverview Drive (Dyce), serving Asda, following the impending withdrawal of Service 235 (Oldmeldrum – Dyce) on 14 December 2015.

Steve Walker advised that the services are currently being reviewed and it is likely that the frequency between Oldmeldrum and Aberdeen will be reduced from 15 minutes to 20 minutes. He confirmed that the request will be considered in the review.

**9. Service 37/37A (Aberdeen - Inverurie)**

- 9.1 Repeated request for Stagecoach Bluebird to consider the possibility of re-routing one of the 3 buses per hour via Great Northern Road/Berryden Road, highlighting the additional time currently taken to operate via North Anderson Drive due to traffic congestion and lack of bus priority.

Steve Walker confirmed that there are no plans to make such a provision as there was considerable demand for a frequent link to/from Aberdeen Royal Infirmary and the standardised route in Aberdeen is not only easier for passengers to understand, but has also led to growth in patronage.

- 9.2 Claim regarding some buses not operating via School Road (Kintore), following the revisions on 17 August 2015.

Steve Walker asked that dates and times be provided in the future, so a full investigation can be undertaken.

**10. Service 41 (Inverurie – Insch) (previously Service 306)**

- 10.1 The increased level of service was welcomed but there was a claim regarding frequent non-operation and late running of journeys, resulting in passengers arriving late at the destinations, or being left stranded at bus stops. The following details were provided at the meeting:

14 September 2015: 12:12 hours ex Insch did not operate

21 September 2015: 09:12 hours ex Insch did not operate

21 September 2015: a p.m. journey from Inverurie did not uplift passengers at Tesco or Market Place

30 September 2015: 09:12 hours ex Insch operated 8 minutes late

30 September 2015: 10:12 hours ex Insch – Inverurie operated 14 minutes late

It was also claimed that driver changeovers at Inverurie Town Hall result in the late running of journeys.

Steve Walker confirmed that, following monitoring of the service, discussions have been held with Aberdeenshire Council and Bennachie Community Council, and a decision has been taken to revise the service to address these issues, including removing Market Place from the route, as from 14 December 2015.

Susan Watt confirmed that she has been in discussions with residents from Insch, Councillor Lonchay, and Stagecoach Bluebird, regarding reliability issues.

## **11. Service 421 (Alford – Kemnay – Inverurie)**

- 11.1 Claim regarding missed connections at Kemnay with Service X20 (Aberdeen – Kemnay/Alford), particularly affecting passengers travelling to/from Monymusk.

Steve Walker asked for dates and times. He suggested that it may be possible to introduce more through journeys on Service X20 (Aberdeen – Kemnay/Alford), but this would have to be at the expense of truncating some journeys on Service 421 to only operate between Inverurie and Kemnay. Consultation with passengers and Aberdeenshire Council would be required.

- 11.2 Request for additional journeys between Kemnay and Alford

Steve Walker confirmed that it is not currently commercially viable to increase the frequency on the corridor.

## **12. Other Matters**

- 12.1 Claim regarding buses leaving Union Square Bus Station not always displaying the destination on the display screens at the front and side of the vehicle.

Steve Walker confirmed that such faults should be identified when the daily routine checks are carried out on each vehicle. He again requested that specific details be provided as soon as possible so they can be rectified quickly.

- 12.2 Query as to when Real Time Passenger Information will be in operation.

Steve Walker confirmed that the tracking devices have been attached to the vehicles, but there have been issues regarding the signal being received from the device, and this is currently being rectified. He confirmed that everything should be in place in the coming weeks.

He highlighted that the system will provide real time arrival time information for passengers at interchange points, on displays at a small number of key bus stops, and will also be available through smartphone applications and websites.

- 12.2 Claim regarding the Stagecoach Bluebird website not being user friendly and there being some difficulty in finding the correct timetables.

Steve Walker confirmed that the company is launching their new website this weekend (3/4 October), which will incorporate a journey planner and will be easier for passengers to utilise.

- 12.3 Claim regarding the position of the metal bracket which holds the Metro newspaper at the front of the buses, as it results in a reduction in the space available for storing cases.

Steve Walker confirmed that they have an agreement with the company to distribute the papers, however they will investigate this.

## **13. Date of Next Meeting**

Councillor Hood advised that the next meeting of the Area Bus Forum will be held in Westhill in spring 2016.

GARIOCH AREA

SERVICE REQUESTS FULFILLED OVER THE LAST 12 MONTHS (as at March 2016)

NO. SERVICE	REQUEST	ACTION	DATE
1 Aberdeen - Inverurie (Service 37)	Request to re-route one bus every hour within Kintore to serve School Road.	Fulfilled commercially by Stagecoach Bluebird	August 2015
2 Aberdeen - Rhynie (Service 416)	Request to re-time the return journey to operate inbetween the hourly Service 41 (Insch - Inverurie) (previously 306) in Insch.	Fulfilled by Aberdeenshire Council and Stagecoach Bluebird with re-timing of the return journey.	August 2015
3 Aberdeen - Westhill (Service X17)	Request to link Hill Top Turning Circle with Service X17 (Aberdeen - Westhill)	Fulfilled by Stagecoach Bluebird with the introduction of the Service 16 (Erick / Westhill Town Service).	August 2015
4 New Byth - Inverurie (Service 248)	Request to revert day of operation from Monday to Thursday.	Fulfilled by Aberdeenshire Council and Stagecoach Bluebird with service operating on Thursday.	December 2015

**GARIOCH AREA**

**PENDING SERVICE REQUESTS (as at March 2016)**

NO.	SERVICE	REQUEST	REQUESTED BY
1	Aberdeen - Kemnay / Alford (Service X20)	Request for am peak journey to arrive in Aberdeen prior to 0645 hours, to provide connection with southbound rail travel.	Garioch Area Bus Forum
2	Aberdeen - Kemnay / Alford (Service X20)	Request for 0705 hours ex Alford - Aberdeen (Monday to Friday) to revert to departing at 0653 hours, to allow school pupils and students travelling to Aberdeen to arrive on time.	Garioch Area Bus Forum
3	Aberdeen - Kemnay (Service 420)	Request to re-instate previous route and operate direct via A96, not Blackburn.	Garioch Area Bus Forum
4	Aberdeen - Oldmeldrum / Banff / Elgin (Service 35/35A)	Request for one service per hour to revert to operation via Riverview Drive (Dyce) and ASDA, following the withdrawal of Service 235 (Oldmeldrum - Dyce)	Garioch Area Bus Forum
5	Inverurie Town Service (Service 222)	Request to revert to operation via Golf Park and Golf Crescent.	Nether Davah Way Residents
6	Inverurie - Rothienorman/Turriff (Service 308)	Request for 0920 hours ex Turriff - Inverurie to be re-tarded by 5 minutes to provide improved connection with Service 303 (Macduff - Turriff) arriving at 0917 hours	Bus passengers



**GARIOCH AREA : SUMMARY OF LOCAL BUS SERVICES (AS AT MARCH 2016) (continued overleaf)**

SERVICE NUMBER	SERVICE ROUTE	OPERATOR ON THE ROUTE	DAYS OF OPERATION	GENERAL DAILY FREQUENCY	COMMERCIAL/ SUBSIDISED	CONTRACT NUMBER(S)	LOCAL BUS SUPPORT (PER ANNUM)
10/X10	Inverness - Elgin - Huntly - Inverurie - Aberdeen	Stagecoach Bluebird	Daily	Hourly	Commercial	N/A	N/A
16	Elrick / Westhill Town Service	Stagecoach Bluebird	Monday - Saturday	Hourly	Mostly Subsidised	SL31	£78,444.60
X17	Elrick - Westhill - Woodend - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	5 Buses per Hour 3 Buses per Hour	Mostly Commercial	SL7 / SL8	£2,342.08
X18	Alford / Elrick - Aberdeen	Stagecoach Bluebird	Monday - Saturday	3 Buses per Hour	Partly Subsidised	SL29 / SL30	£124,495.80
X18	Echt - Westhill	Stagecoach Bluebird	Monday - Friday	1 Return Journey	Subsidised	SL22	£4,992.00
X20	Alford / Kemnay - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	5/12 Return Journeys 4/2 Return Journeys	Mostly Subsidised	SL2	£18,655.00
35 / 35A	Elgin - Banff - Macduff - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	4 Buses per Hour Hourly	Mostly Commercial	NL1 / NL2 / NL3 / NL4	£41,924.48
37	Inverurie - Kintore - Blackburn - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	3 Buses per Hour 2 Buses per Hour	Mostly Commercial	SL9	£334.88
41	Insch - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday	Hourly Hourly	Subsidised	NL53	£60,334.56
41A	Huntly - Insch - Inverurie	Stagecoach Bluebird	Monday - Friday	1 Return Journey	Subsidised	NS644K-L *	£12,479.60
221	Inverurie - Kemnay - Inverurie	Stagecoach Bluebird	Schooldays	2 Return Journeys	Mostly Subsidised	SS654A-L *	N/A
222	Inverurie Town Service	Stagecoach Bluebird	Monday - Saturday	Every 45 mins	Subsidised	NL49	£92,308.32
230	Insch - Strathdon	Stagecoach Bluebird	Monday - Friday SDO	1 Return Journey	Commercial	N/A	N/A
240	Oldmeldrum - Inverurie - Kemnay	Bains Coaches	Monday - Friday	Every 40 mins	Commercial	N/A	N/A
240	Oldmeldrum - Inverurie	Stagecoach Bluebird	Saturday	3 Return Journeys	Subsidised	NL48	£5,024.76
248	New Byth - Woodhead - Inverurie	Stagecoach Bluebird	Thursday	1 Return Journey	Subsidised	NL43	£3,993.60

**CODES:** \* - Excludes School Transport funding

**TOTAL:**

**£445,329.68**

**GARIOCH AREA : SUMMARY OF LOCAL BUS SERVICES (AS AT MARCH 2016) (continued)**

SERVICE NUMBER	SERVICE ROUTE	OPERATOR ON THE ROUTE	DAYS OF OPERATION	GENERAL DAILY FREQUENCY	COMMERCIAL/ SUBSIDISED	CONTRACT NUMBER(S)	LOCAL BUS SUPPORT (PER ANNUM)	
305	Oldmeldrum - Aberdeen	Bains Coaches	Monday - Friday	3 Return Journeys	Commercial	N/A	N/A	
308	Aberchirder / Rothienorman - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday	5 Return Journeys 2 Return Journeys	Subsidised	NL40	£64,072.84	
402	Kingseat - Hatton of Fintray - Blackburn - Inverurie	J & M Burns	Thursday	1 Return Journey	Subsidised	NL44	£6,136.00	
403	Kingseat - Kinnuck - Inverurie	J & M Burns	Tuesday	1 Return Journey	Subsidised	NL45	£6,136.00	
416	Rhynie - Clatt - Auchleven - Inverurie	Stagecoach Bluebird	Tuesday	1 Return Journey	Subsidised	NL50	£120.12	
417	Lumsden - Rhynie - Insch	Bain's Coaches	Monday - Friday	1 Return Journey	Subsidised	NL52	£41,600.00	
420	Kemnay - Aberdeen	Stagecoach Bluebird	Monday - Friday Saturday	3 Return Journeys 2 Return Journeys	Subsidised	SL3	£98,198.36	
421	Alford / Kemnay - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday Sunday	2 Hourly 9 Return Journeys 3 Return Journeys	Subsidised	SL4	£129,047.88	
422	Insch - Alford	Stagecoach Bluebird	Monday - Saturday Sunday	6 Return Journeys 2 Return Journeys	Commercial	N/A	N/A	
452	Fraserburgh - New Deer - Inverurie	Stagecoach Bluebird	Tuesday	1 Return Journey	Subsidised	NL41	£2,958.80	
493	Eilon - Oldmeldrum - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday	6 Return Journeys 5 Return Journeys	Subsidised	NL47	£100,545.12	
747	Peterhead / Eilon - Dyce	Stagecoach Bluebird	Monday - Friday	5 Return Journeys	Subsidised	NL30	£131,536.60	
777	Oldmeldrum - Inverurie - Westhill - Airport/Kirkhill	Bains Coaches	Monday - Friday	1 Return Journey	Mostly Subsidised	GDM1	£27,089.40	
N37	Aberdeen - Inverurie Nightbird Service	Stagecoach Bluebird	Early Sat & Sun a.m.	2 Return Journeys	Commercial	N/A	N/A	
N17	Aberdeen - Westhill / Eirick Nightbird Service	Stagecoach Bluebird	Early Sat & Sun a.m.	4 Return Journeys	Commercial	N/A	N/A	
<b>CODES: * - Excludes School Transport funding</b>							<b>TOTAL:</b>	<b>£607,441.12</b>
							<b>GRAND TOTAL</b>	<b>£1,052,770.80</b>