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31<sup>st</sup> August 2016

**If you have difficulty reading this document please contact Susan Watt on 01224 664584**

Dear Sir/Madam

**GARIOCH AREA BUS FORUM MEETING**

I wish to inform you of the next meeting of the Garioch Area Bus Forum, which will be held as follows:

**7.30 pm – 9.00 pm on Thursday 22<sup>nd</sup> September 2016.  
Friendship Room, Village Hall, Kemnay.**

I enclose an Agenda along with relevant background papers from the previous meeting held on 14<sup>th</sup> March 2016. Should you require transport to/from the Forum meeting, please contact Claire Marshall (Tel 01224 664594) by noon on Monday 19<sup>th</sup> September 2016.

Yours faithfully

**Susan Watt  
Senior Transport Officer  
Local Services**



# **GARIOCH AREA BUS FORUM**

**Friendship Room  
Village Hall, Kemnay  
Thursday 22<sup>nd</sup> September 2016  
7.30pm – 9.00pm**

## **AGENDA**

1. Welcome and Introduction
2. Minutes of Meeting on 14<sup>th</sup> March 2016
3. Matters arising from the Minutes
4. Stagecoach Bluebird: Update
5. Aberdeenshire Council: Update
6. Bus Service Requests/Development
7. Public Transport Infrastructure/Information
8. Bus Service Discussion
  - *Insch, Oyne and Pitcaple areas*
  - *Inverurie Area*
  - *Kemnay Area*
  - *Westhill, Skene and Echt Areas*
  - *Newmachar, Blackburn and Kintore Areas*
  - *Other Areas*
9. A.O.B.
10. Next Meeting



## **GARIOCH AREA BUS FORUM**

**MINUTES OF MEETING ON MONDAY 14 MARCH 2016**

**STAFF ROOM, WESTHILL ACADEMY, WESTHILL**

### **In Attendance**

**Councillor F. Hood (Aberdeenshire Council) (Chair)**  
Councillor A. Allan (Aberdeenshire Council)  
Councillor M. Ford (Aberdeenshire Council)  
Councillor S. Lonchay (Aberdeenshire Council)  
Councillor I. Walker (Aberdeenshire Council)  
Christine Jardine (Scottish Liberal Democrats)  
Fiona Duncan (Newmachar Community Council)  
Pam Young (Newmachar Community Council)  
Ian Young (Newmachar Community Council)  
Audrey Finlay (Westhill and Elrick Community Council)  
Raymond Swaffield (Westhill and Elrick Community Council)  
Mary Murray (Bennachie Community Council)  
Sheila Gray (Kintore Community Council)  
Ann Marston (Kintore Community Council)  
George Glennie (Echt and Skene Community Council)  
Aileen Swaffield (Westhill Bus User)  
Tim Dean (Westhill Resident)  
Sandra Coutts (Bus User)  
Doreen Abel (Bus User)  
Ian Kerr (Insch Bus Users Group)  
Evie Gray (Monymusk Resident and Bus User)  
John McLauchlan (Kintore Resident and Bus User)  
Sue Wainman (Kemnay Resident and Bus User)  
Margaret Basley (Kemnay Resident and Bus User)  
Richard Lamplugh (Kemnay Resident and Bus User)  
Doug Bain (Bain Coaches)  
Steve Walker (Managing Director, Stagecoach North Scotland)  
Neil Stewart (Principal Officer, Aberdeenshire Council)  
Susan Watt (Senior Transport Officer, Aberdeenshire Council)

### **Apologies**

Provost Hamish Vernal (Aberdeenshire Council)  
Sandra Barron (Kemnay Resident and Bus User)

#### **1. Welcome and Introduction**

Councillor Hood welcomed everyone to the meeting and introductions were given.

#### **2. Minutes of Meeting on 1<sup>ST</sup> October 2015**

The minutes were approved

### **3. Matters arising from the Minutes**

Neil Stewart provided the following update on behalf of Aberdeenshire Council:

- 3.1 In response to a request received at the last meeting, an enclosed shelter has been installed in Inch on Golf Road (outside Foudland Court).
- 3.2 Ownership of the concrete bus shelter located at High Street (Insch) has still to be established.
- 3.3 Bain Coaches discontinued Service 308 (Inverurie – Turriff/Aberchirder) with effect from 23 November 2015 and Stagecoach Bluebird, who were originally awarded the contract through the procurement process, commenced operation of the tendered service on the same date. This resulted in the last 2 weekday journeys (1750 hours ex Auchterless and 1825 hours ex Inverurie) being withdrawn due to extremely limited passenger demand. In addition, the 1825 hours ex Inverurie – Rothienorman was advanced to depart at 1805 hours.
- 3.4 In response to the claim that the roof on the new bus shelter located on Northern Road (Kintore) is not long enough to provide sufficient protection for passengers, he advised that the roof is of standard dimensions. However, he confirmed that the seating facility has been lowered and the gap at the bottom of the shelter have had metal plates attached, to provide improve protection from the weather.
- 3.5 Regarding buses being unable to safely access the bus stop on Northern Road (Kintore), opposite the Co-operative store, due to parked vehicles, he confirmed that the understanding is that vehicles are not parked illegally. He requested Stagecoach Bluebird to monitor this and if the operator is having difficulty accessing the bus stop on a regular basis, then a meeting can be arranged with Local Roads colleagues.
- 3.6 In response to the claim that timetable publicity at bus stops on Hall Forest Road (Kintore) does not match Stagecoach Bluebird's timetable leaflet, he confirmed that there are numerous stops along this stretch of road and Stagecoach Bluebird may have selected a different bus stop as their timing point. In view of this, he confirmed that the matter will be discussed with the operator.
- 3.7 The possibility of introducing more "through" journeys to Alford on Service X20 (Aberdeen – Kemnay/Alford), at the expense of Service 421 (Inverurie – Kemnay/Alford - Aberdeen) operating between Inverurie and Kemnay only, with connections to/from Service X20 at Kemnay, has been considered but ruled out.

Steve Walker provided the following update on behalf of Stagecoach Bluebird:

- 3.8 In response to requests, the 0537 hours ex Alford – Aberdeen (Monday to Saturday) (Service X20) has been advanced by 5 minutes to arrive in Aberdeen at 0651 hours with effect from 18 April 2016, thus improving a connection with a southbound rail service.
- 3.9 Service 235 (Oldmeldrum – Newmachar – Dyce), which was withdrawn with effect from 14 December 2015 due to extremely limited passenger demand, will not be re-instated in any form.
- 3.10 The 0705 hours ex Alford – Aberdeen (Monday to Friday) (Service X20) will revert to departing at 0653 hours, with effect from 18 April 2016, in response to requests.

- 3.11 In response to a claim regarding frequent late running of the 1415 hours ex Aberdeen – Kemnay (Service X20) (Monday to Friday), he confirmed that this has been investigated but no problems have been identified. He asked that times and dates be provided in the future.

It was raised from “the floor” that tickets had been provided to Stagecoach at the last meeting, detailing dates and times, and a response had been received from Stagecoach Bluebird, confirming that the matter had been investigated. However, in the passenger’s view, the response was inadequate.

Steve Walker agreed to speak to the complainant after the meeting.

- 3.12 In response to the request for some journeys on Service 35/35A (Aberdeen – Oldmeldrum/Elgin) to operate via Riverview Drive (Dyce), serving Asda, he confirmed that there are no plans to re-route either service.
- 3.13 In response to the query as to when Real Time Passenger Information will be in operation, he confirmed that the system was officially launched in January 2016. He explained that electronic screens provide actual arrival time information for passengers at principal boarding points, this information also being accessible through scanning of QR codes at all stops with publicity. He also confirmed that this information is available via the Traveline app on smartphones, and on the website.
- 3.14 In response to the claim that Stagecoach Bluebird's website is not user friendly and it is difficult to find the correct timetables, he confirmed that the company has recently launched a new website and this has received positive feedback from the public.
- 3.15 The metal bracket, which holds the Metro newspaper at the front of the buses, has now been filled with newspaper.

#### **4. Stagecoach Bluebird Update**

Steve Walker provided the following update:

##### **4.1 Service 35/35A (Aberdeen – Banff - Elgin)**

Following a review, Service 35A (Oldmeldrum – Aberdeen) will be reduced in frequency during the inter-peak period (Monday to Saturday) from half hourly to hourly due to limited passenger demand, with effect from 18 April 2016. Overall, this results in a reduction from 4 to 3 buses per hour between Aberdeen and Oldmeldrum.

##### **4.2 Service X17 (Aberdeen – Westhill)**

Following a review of the corridor, with the principal aim of improving reliability, the service frequency has been reduced from every 10 minutes to every 12 minutes, with effect from 18 April 2016. The service will operate via Arnhall Industrial Estate and Kingswells Park and Ride, allowing connections for onward travel to/from Aberdeen.

#### **5. Aberdeenshire Council Update**

Neil Stewart provided the following update:

##### **5.1 Service 22/22A (formerly 222) (Inverurie Town Service)**

Following numerous requests received from residents in Golf Park and Golf Crescent, the service will revert to serving this area (22A) on every second journey, with the alternate journeys serving Crichton Circle (Port Elphinstone) (22), with effect from 18 April 2016. The service will be monitored closely, as there are reliability issues due to congestion in certain areas.

## 5.2 Service 493 (Ellon – Inverurie)

Kineil Coaches had withdrawn the service with effect from 30 November 2015 and Stagecoach Bluebird, who were originally awarded the contract, commenced operation of the tendered service on the same date.

## 5.3 Service 777 (Oldmeldrum – Westhill – Dyce Industrial Estate)

The service had been subject to competitive tender, resulting in Bain Coaches being awarded the contract with effect from 18 April 2016. The 1710 hours weekday departure from Dyce will be withdrawn on the basis of extremely limited demand.

Councillor Hood requested that passengers be informed in advance of the change.

Neil Stewart confirmed that posters would be displayed on buses and revised timetables distributed.

## 6. Bus Service Requests/Development

Neil Stewart referred to the papers circulated, detailing pending and fulfilled service requests in the Garioch area, and provided the following update:

- 6.1 The request for Service 248 (New Byth – Inverurie) to operate on a Thursday instead of a Monday was fulfilled with effect from 14 December 2015.

## 7. Public Transport Infrastructure / Information

Neil Stewart provided the following update and asked if there were any requests to be put forward for consideration in 2016/2017.

### 7.1 Real-Time

He confirmed that all Stagecoach Bluebird services are now covered on the system, with other operators being covered over the next few weeks. He confirmed that the tracking is relatively high for a new system, with most services recording over 70% real time, while some are performing between 85% and 95%.

### 7.2 Bus Shelters

During the current financial year (2015/2016), 60 shelters are being replaced in the Ellon, Inverurie and Westhill areas, due to existing structures having various defects, such as inefficient or inoperable solar lighting. Following re-tendering of the Council's contract for bus shelter provision, the local authority is now able to procure shelters at a lower cost. Therefore, the cost of installing a new shelter is comparable to the cost of replacing the solar equipment in, and tidying up of, the existing shelter. There is also the benefit of receiving a three year warranty with the new facilities.



### 7.3 Roadside Publicity

Improvements are proposed in relation to the size and type of font used, as well as the addition of local maps, a summary of services, improved route line diagrams, and general improvements to the appearance of the publicity. In the future, the Council plans to provide route maps and composite timetables for services that operate similar routes (e.g. all services between Aberdeen and Inverurie).

- 7.4 Request for the provision of two bus shelters at Newmill, near Kemnay, on both sides of the road at Sandy Thain Car Sales, beside the new housing development.

Neil Stewart confirmed that this would be considered.

- 7.5 Claim that the electronic screen in the bus shelter located on Oldmeldrum Road (Newmachar), opposite the Co-operative store, not only displays incorrect times, but arrival times disappear from view.

Neil Stewart confirmed that this would be investigated.

- 7.6 Query as to whether the bus shelter removed from Hillside Road (Westhill) will be replaced.

Neil Stewart confirmed that old shelters in Westhill are currently being removed and will be replaced soon.

- 7.7 Claim regarding the Real-Time Passenger Information at Inverurie Interchange currently displaying Market Street, instead of Insch.

Susan Watt confirmed that this has been reported to colleagues, within the Public Transport Unit, who are responsible for "Information", and will be rectified.

- 7.8 Request for a composite timetable leaflet covering the Insch area.

Steve Walker confirmed that this is under consideration.

### 8. Demand Responsive Transport

- 8.1 Query as to whether the Insch A2B service will be extended to serve Huntly.

Susan Watt confirmed that the service is currently being reviewed, with the possibility of extending the Insch A2B service to Huntly two days per week, instead of connecting with Huntly A2B at Kennethmont.

### 9. Service 10 (Aberdeen – Huntly – Elgin)

- 9.1 Query as to whether any journeys on the service will be diverted via Insch and Kennethmont

Steve Walker confirmed that the 0901 hours ex Huntly – Aberdeen and 1335 hours ex Aberdeen – Huntly (Monday to Friday) will be diverted via Insch, Kennethmont and Gartly with effect from 18 April 2016.

(Please note that subsequent to the meeting, the service was only diverted via Insch, with operation via Kennethmont and Gartly postponed until 16 May 2016).

**10. Service 16 (Westhill Town Service)**

- 10.1 Query as to why the service receives a subsidy of £78,000 per annum, given that there is limited passenger demand.

Steve Walker advised that the subsidy concerned is tied into overall service provision on the Aberdeen - Westhill – Alford corridor (hourly Service X18). He confirmed that, whilst the service has only been in operation for just over six months, it will be reviewed this year.

- 10.2 Councillor Walker queried whether the service could be re-routed to serve the Broadshade/Berryhill development.

Steve Walker confirmed that this would be considered in the review.

**11. Service X17 (Aberdeen – Westhill)**

- 11.1 Query as to how a reduction in frequency from 10 minutes to 12 minutes will improve reliability. This was coupled with an enquiry as to when the revised timetables will be released.

Steve Walker confirmed that the reduced frequency will allow more realistic running times and more “recovery” time to be built in to each journey. He added that timetables should be available 3 weeks before the 18 April revision.

- 11.2 Request for the buses to serve the bus stop situated on the A944, at the 5 Mile garage.

Steve Walker confirmed that this had been investigated in the past but was ruled out by Police on safety grounds.

- 11.3 Request for the service to be re-numbered as there are similarly numbered First Aberdeen services, resulting in confusion for passengers.

Steve Walker confirmed that this would be considered in the future.

- 11.4 Request for the service to be re-routed to serve Hillside Drive (Westhill) to provide “through” journeys between the area and Aberdeen.

Steve Walker confirmed that the additional running time cannot be accommodated by the service, but he would consider re-routing another service in the aforementioned review.

**12. Service X18 (Aberdeen – Westhill - Alford)**

- 12.1 Request for one return journey to operate between Echt and Aberdeen, leaving Echt mid-morning and returning from Aberdeen at around 5pm.

Steve Walker confirmed that this would be considered in the service review.

Councillor Walker referred to Westhill A2B Dial-A-Bus, which operates between 0800 hours and 1700 hours, serving Echt, but residents would like to have access to a direct bus to/from Aberdeen.

- 12.2 Request for the service to be re-numbered as there are similarly numbered First Aberdeen services, resulting in confusion for passengers.

Steve Walker confirmed that this would also be considered in the future.

- 12.3 Councillor Walker requested an additional later evening journey from Aberdeen to Alford, serving Sauchen to allow people to travel home as currently a passenger has to travel by taxi from Kemnay to Sauchen.

Steve Walker confirmed that this would be investigated.

### **13. Service X20/420 (Aberdeen - Kemnay/Alford)**

- 13.1 Repeated concerns regarding connections not being maintained at Kemnay with Service 421 (Inverurie – Kemnay/Alford).

Steve Walker confirmed that this would be investigated, whilst requesting that dates and times be provided in the future.

- 13.2 Request for the 1415 hours ex Aberdeen – Kemnay (Monday to Friday) to be extended to Monymusk.

Steve Walker confirmed that this would be considered in the next service review, in consultation with Aberdeenshire Council.

- 13.3 Claim regarding frequent non-operation and late running of journeys, resulting in passengers arriving late at their destinations or being left stranded at bus stops. It was further claimed that tickets relating to these journeys were provided to Stagecoach Bluebird at the last Forum meeting, but the complainant considered the written response to be unsatisfactory. The following details were provided at the meeting:

- 20 November 2015: 1415 hours ex Aberdeen – Kemnay: operated 30 minutes late and there was no heating provided on the vehicle.
- 21 November 2015: 1645 hours ex Aberdeen – Kemnay operated late
- 25 November 2015: 0705 hours ex Alford – Aberdeen was operated by a “defective” vehicle.
- 16 December 2015: 0705 hours ex Alford – Aberdeen did not operate

Steve Walker requested the complainant to speak to him after the meeting, so he could arrange for further investigations and a further written response.

- 13.4 Stagecoach Bluebird drivers were praised for maintaining the reliability of Service 420 and also regarding their overall conduct, with particular reference the 0640 hours ex Kemnay – Aberdeen (Monday to Friday).

Steve Walker confirmed that this compliment would be relayed to the drivers concerned.

**14. Service 35/35A (Aberdeen – Oldmeldrum / Banff / Elgin)**

- 14.1 Following the withdrawal of journeys to serve Riverview Drive (Dyce), including Asda, it was requested for Aberdeenshire Council to subsidise a facility.

Neil Stewart confirmed that, in view of the extremely limited passenger demand, there are no plans to provide a “stand-alone” facility but consideration could be given to re-routing other services to Dyce (e.g. Service 402 (Kingseat - Hatton of Fintray - Inverurie) and/or Service 403 (Kingseat - Kinmuck - Inverurie), if existing passengers would prefer Dyce as a destination.

**15. Service 37/37A (Aberdeen - Inverurie)**

- 15.1 Request for unregistered “positional” journeys operating between Inverurie and Inch depot to be registered for use by the fare-paying public.

Steve Walker confirmed a number of journeys already are registered but agreed to investigate.

- 15.2 Claim that passengers standing at the Market Place bus stop (Inverurie) at around 2000 hours on 12 February 2016, were not allowed to board the bus for Kintore, and were informed by the driver to wait at Inverurie Town Hall Interchange instead.

Steve Walker suggested this may have been due to the bus needing to operate as a town service within Inverurie before returning south and the driver was perhaps trying to save the intending passengers being charged two separate fares. He confirmed that this would be investigated.

- 15.3 Claim that the driver of the late-running 1720 hours ex Aberdeen - Inverurie (Saturday 12 March) operating via Foresterhill Road (Cornhill Shopping Centre instead of Ashgrove Road West) to North Anderson Drive (Aberdeen)

Steve Walker confirmed that this would be investigated.

- 15.4 Claim that neither the 09:34 hours nor the 09:54 hours ex Kintore – Inverurie operated on 7 March.

Steve Walker confirmed that there had been an incident that morning in Inverurie, which had caused huge delays to traffic resulting in a knock-on effect on the above journeys.

- 15.5 Claim that some of the coaches, allocated to the Buchan corridor, are operating journeys on Service 37, coupled with a complaint that the steps are too steep, there are inadequate bell pushes, and drivers move off before passengers are seated.

Steve Walker confirmed that a public meeting had been held in Mintlaw in February 2016 to discuss such matters regarding the vehicles and, as a result, Stagecoach have requested the manufacturer to investigate the possibility of retro-fitting additional bell pushes and grab rails, as well as improving the safety of the area near the toilet area. He stressed that the vehicles comply with Public Service Vehicles Accessibility Regulations and confirmed that patronage on the Buchan corridor, including “concession” passengers, had increased since the new vehicles commenced operation.

He added that drivers are instructed to wait till passengers are seated, and that the vehicles are currently scheduled to operate 2 return journeys on Service 37.

In response to a query as to how many such vehicles have been purchased and how many cycles they can carry, Steve Walker confirmed that 17 vehicles were purchased at a total cost of £5.5 million and they can accommodate up to 6 cycles.

**16. Service 41 (Inverurie – Inch)**

16.1 Ian Kerr advised that service reliability has greatly improved since the changes were implemented on 14 December 2015.

16.2 Request for the service to be extended to serve Denwell Road (Inch), once Inveramsay Bridge has re-opened.

Susan Watt confirmed that it was important to let the recent changes bed in and this request will be considered after the bridge is open.

16.3 Request for the 0912 hours ex Inch – Inverurie (Monday to Friday) to be extended to commence from High Street (Inch) at Beechcroft Gardens

Steve Walker confirmed that this would be considered at the next service review.

16.4 Request for a distinctive timetable leaflet to be produced for Service 41.

Steve Walker confirmed that this would be considered.

16.5 Ian Kerr advised that the possibility of a leaflet, encouraging people to use the bus service, is being explored but the design, cost, and possibility of financial contributions have still to be considered.

**17. Other Matters**

17.1 Query as to whether Stagecoach Bluebird will divert buses to serve the proposed Park and Ride site on the A96 and also whether the company will introduce additional services between the site and various parts of Aberdeen City.

Steve Walker confirmed that it is the company's intention to re-route appropriate existing bus services via the Park and Ride site, but it is too early to say whether new commercial services will be viable. He also confirmed that much would depend on the effects of the AWPR (Aberdeen Western Peripheral Route) and whether additional bus priority schemes will be introduced within the City.

Councillor Ford advised that Stagecoach Bluebird and First Aberdeen should be advising Nestrans (Transport Partnership for Aberdeen City and Shire) on where bus priority schemes should be introduced.

17.2 Claim regarding some buses not displaying destinations on the front and side of the vehicle.

Steve Walker confirmed that such faults are normally reported and rectified quickly, and requested that dates and times be provided in the future.

17.3 Councillor Walker claimed that the company's "hydrogen buses" frequently breakdown.

Steve Walker confirmed that "technical" issues had arisen with these vehicles last year, but these have been rectified by the manufacturer.

18. **Date of Next Meeting**

Councillor Hood advised that the next meeting of the Area Bus Forum will be held in Kemnay in autumn 2016.

**GARIOCH AREA**

**SERVICE REQUESTS FULFILLED OVER THE LAST 12 MONTHS (as at September 2016)**

NO. SERVICE	REQUEST	ACTION	DATE
1 New Byth - Inverurie (Service 248)	Request to revert day of operation from Monday to Thursday.	Fulfilled by Aberdeenshire Council and Stagecoach Bluebird with service operating on Thursday.	December 2015
2 Aberdeen - Kemnay / Alford (Service X20)	Request for am peak journey to arrive in Aberdeen prior to 0645 hours, to provide connection with southbound rail travel.	Fulfilled by Stagecoach Bluebird with the 0537 hours ex Alford advanced by 5 minutes.	April 2016
3 Aberdeen - Kemnay / Alford (Service X20)	Request for 0705 hours ex Alford - Aberdeen (Monday to Friday) to revert to departing at 0653 hours, to allow school pupils and students travelling to Aberdeen to arrive on time.	Fulfilled by Stagecoach Bluebird.	April 2016
4 Inverurie Town Service (Service 222)	Request to revert to operation via Golf Park and Golf Crescent.	Fulfilled by Aberdeenshire Council in consultation with Stagecoach Bluebird.	April 2016
5 Aberdeen - Inverness (Service 10/X10)	Request for journeys to be diverted from A96 to serve Insch, Kennethmont and Gartly.	Fulfilled by Stagecoach Bluebird in with Insch being served from 18 April 2016. Kennethmont and Gartly additionally served from 16 May 2016.	April / May 2016
6 Aberdeen - Westhill - Alford (Service X18)	Request for the Broadshade/Berryhill development to be served by one of the services operating in Westhill.	Fulfilled by Stagecoach Bluebird with Westhill - Aberdeen journeys being re-routed to operate via Broadshade.	August 2016
7 Aberdeen - Westhill (Service X17 and Service X18)	Request for one of these services to operate via Hillside Road, providing "through" journeys to Aberdeen.	Fulfilled by Stagecoach Bluebird with hourly X18 journeys between 0900 hours - 1700 hours, Monday to Saturday.	August 2016

**GARIOCH AREA**

**PENDING SERVICE REQUESTS (as at September 2016)**

NO.	SERVICE	REQUEST	REQUESTED BY
1	Inverurie - Rothienorman/Turriff (Service 308)	Request for 0920 hours ex Turriff - Inverurie to be re-tarded by 5 minutes to provide improved connection with Service 303 (Huntly - Turriff) arriving at 0917 hours	Bus passengers
2	Aberdeen - Westhill - Alford (Service X18)	Request for an additional return journey to operate between Echt and Aberdeen, leaving Echt mid-morning and returning from Aberdeen around 1700 hours.	Garioch Area Bus Forum
3	Aberdeen - Kemnay - Alford (Service X20)	Request for the 1415 hours ex Aberdeen - Kemnay (Monday - Friday) to be extended to Monymusk.	Garioch Area Bus Forum
4	Kingseat - Inverurie (Service 402 and Service 403)	Request for a service to be re-routed to serve Riverview Drive and ASDA, Dyce.	Garioch Area Bus Forum
5	Aberdeen - Inverurie (Service 37)	Request for unregistered positional journeys between Insch depot and Inverurie to be registered for use by fare paying public.	Garioch Area Bus Forum
6	Inverurie - Insch (Service 41)	Request for service to be extended to Denwell Road, Insch, following re-opening of the Inverramsey Bridge.	Garioch Area Bus Forum
7	Inverurie Town Service (Service 22)	Request for service to be re-routed to serve Bennachie View sheltered housing on Balhalgady Rise	Bus passengers
8	Inverurie Town Service (Service 22)	Request for the 1615 hours and 1715 hours to be retarded by 15 minutes to allow connections with rail services from Aberdeen.	Bus passengers



**GARIOCH AREA : SUMMARY OF LOCAL BUS SERVICES (AS AT SEPTEMBER 2016) (continued overleaf)**

SERVICE NUMBER	SERVICE ROUTE	OPERATOR ON THE ROUTE	DAYS OF OPERATION	GENERAL DAILY FREQUENCY	COMMERCIAL/SUBSIDISED	CONTRACT NUMBER(S)	LOCAL BUS SUPPORT (PER ANNUM)
10X10	Inverness - Elgin - Huntly - Inverurie - Aberdeen	Stagecoach Bluebird	Daily	Hourly	Commercial	N/A	N/A
X17	Eirick - Westhill - Woodend - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	5 Buses per Hour 3 Buses per Hour	Mostly Commercial	SL7 / SL8	£2,342.08
X18	Alford / Eirick - Aberdeen	Stagecoach Bluebird	Monday - Saturday	2 Buses per Hour	Mostly Commercial	SL29 / SL30 / SL31	£202,940.40
X18	Echt - Westhill	Stagecoach Bluebird	Monday - Friday	1 Return Journey	Subsidised	SL22	£4,992.00
X20	Alford / Kemnay - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	4 Return Journeys / Hourly 2/4 Return Journeys	Mostly Commercial	SL2	£18,655.00
22	Inverurie Town Service	Stagecoach Bluebird	Monday - Saturday	Hourly	Subsidised	NL49	£92,308.32
35 / 35A	Elgin - Banff - Macduff - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	3 Buses per Hour Hourly	Mostly Commercial	NL1 / NL2 / NL3 / NL4	£41,924.48
37	Inverurie - Kintore - Blackburn - Aberdeen	Stagecoach Bluebird	Monday - Saturday Sunday	3 Buses per Hour 2 Buses per Hour	Mostly Commercial	SL9	£334.88
41	Insch - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday	Hourly Hourly	Mostly Subsidised	NL53	£60,334.56
41A	Huntly - Insch - Inverurie	Stagecoach Bluebird	Monday - Friday SDO	1 Return Journey	Subsidised	NS644K-L*	£12,479.60
221	Inverurie - Kemnay - Inverurie	Stagecoach Bluebird	Schooldays	3 Return Journeys	Mostly Subsidised	SS654A-L*	N/A
230	Insch - Strathdon	Stagecoach Bluebird	Monday - Friday SDO	1 Return Journey	Commercial	N/A	N/A
240	Oldmeldrum - Inverurie - Kemnay	Bains Coaches	Monday - Friday	Every 40 mins	Commercial	N/A	N/A
240	Oldmeldrum - Inverurie	Stagecoach Bluebird	Saturday	3 Return Journeys	Subsidised	NL48	£5,024.76
248	New Byth - Woodhead - Inverurie	Stagecoach Bluebird	Thursday	1 Return Journey	Subsidised	NL43	£3,993.60

**CODES:** \* - Excludes School Transport funding

**TOTAL:** £445,329.68

**GARIOCH AREA : SUMMARY OF LOCAL BUS SERVICES (AS AT SEPTEMBER 2016) (continued)**

SERVICE NUMBER	SERVICE ROUTE	OPERATOR ON THE ROUTE	DAYS OF OPERATION	GENERAL DAILY FREQUENCY	COMMERCIAL/ SUBSIDISED	CONTRACT NUMBER(S)	LOCAL BUS SUPPORT (PER ANNUM)
305	Oldmeldrum - Aberdeen	Bains Coaches	Monday - Friday	3 Return Journeys	Commercial	N/A	N/A
308	Aberchirder / Rothienorman - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday	5 Return Journeys 2 Return Journeys	Subsidised	NL40	£64,072.84
402	Kingseat - Hatton of Fintray - Blackburn - Inverurie	J & M Burns	Thursday	1 Return Journey	Subsidised	NL44	£6,136.00
403	Kingseat - Kinmuck - Inverurie	J & M Burns	Tuesday	1 Return Journey	Subsidised	NL45	£6,136.00
416	Rhynie - Clatt - Auchleven - Inverurie	Stagecoach Bluebird	Tuesday	1 Return Journey	Subsidised	NL50	£120.12
417	Lumsden - Rhynie - Insch	Bain's Coaches	Monday - Friday	1 Return Journey	Subsidised	NL52	£41,600.00
420	Kemnay - Aberdeen	Stagecoach Bluebird	Monday - Friday Saturday	4 Return Journeys 2 Return Journeys	Subsidised	SL3	£98,198.36
421	Alford / Kemnay - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday Sunday	2 Hourly 3/8 Return Journeys 2 Return Journeys	Subsidised	SL4	£129,047.88
422	Insch - Alford	Stagecoach Bluebird	Monday - Saturday Sunday	6 Return Journeys 2 Return Journeys	Commercial	N/A	N/A
452	Fraserburgh - New Deer - Inverurie	Stagecoach Bluebird	Tuesday	1 Return Journey	Subsidised	NL41	£2,958.80
493	Ellon - Oldmeldrum - Inverurie	Stagecoach Bluebird	Monday - Friday Saturday	6 Return Journeys 5 Return Journeys	Subsidised	NL47	£100,545.12
747	Peterhead / Ellon - Dyce	Stagecoach Bluebird	Monday - Friday	5 Return Journeys	Subsidised	NL30	£131,536.60
777	Oldmeldrum - Inverurie - Westhill - Airport/Kirkhill	Bains Coaches	Monday - Friday	1 Return Journey	Mostly Subsidised	NL62	£31,200.00
N37	Aberdeen - Inverurie Nightbird Service	Stagecoach Bluebird	Early Sat & Sun a.m.	2 Return Journeys	Commercial	N/A	N/A
N17	Aberdeen - Westhill / Eirick Nightbird Service	Stagecoach Bluebird	Early Sat & Sun a.m.	4 Return Journeys	Commercial	N/A	N/A

**CODES:** \* - Excludes School Transport funding

**TOTAL:**  
**GRAND TOTAL:**

**£611,551.72**  
**£1,056,881.40**